



41 Means Drive, Ste. A
 Platteville, WI 53818
 P. 800.236.4327 or 608.348.3057
 F. 608.348.7918
 www.lifelineav.com

DATE: _____

PURCHASE
 ORDER #: _____

BILL TO: _____

SHIP TO: _____

ATTN: _____

ATTN: _____

PHONE: (_____) _____

PHONE: (_____) _____

EMAIL: _____

EMAIL: _____

| Model | Serial Number | Service Contract (Y/N) | Warranty (Y/N) | Description of Problem |
|-------|---------------|------------------------|----------------|------------------------|
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COMMENTS:

ACCESSORY ORDER FORM

| Qty | Part # | Description | Price |
|-----|--------|-------------|-------|
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IMPORTANT: Service cannot be performed unless a purchase order number or actual purchase order is included with equipment.

OFFICE USE:

Service Order Form Instructions

- 1) Please complete the Service Order Form including all pertinent information (billing address, shipping address, etc.) **It is very important you include a contact person's name and phone number!**
- 2) When sending transmitters in for repair please send receivers as well.
- 3) Please list any accessories you sent with the shipment (microphone, microphone cables, batteries, etc.).
- 4) Package equipment carefully using packing material and the original box if possible. We recommend using an insured delivery service (such as Fed Ex, UPS, etc.).

All service work includes a 90-day warranty that starts from the day the product is shipped from Lifeline Audio Video Technologies to the customer. If you have any questions, please call us at 1.800.236.4327.

Please send equipment to:

Lifeline Audio Video Technologies
Attn: Service
41 Means Drive, Ste. A
Platteville, WI 53818

Flat Rate Service Fees

| System | Flat Rate Fee | Shipping Cost | Total Cost To Service With Return Shipping Costs |
|---|---------------|---------------|--|
| Patriot, Bravo, To Go, & Radium Systems | \$175.00 | \$25.00 | \$200.00 |
| All Other Systems (Pro, Pro Digital, A+, etc.) | \$150.00 | \$20.00 | \$170.00 |
| Transmitters (930TM, 940TM, 950H, AT-1, etc.-external microphone not included) | \$100.00 | \$12.00 | \$112.00 |
| Receivers and Amplifiers (930R, 940R, AR-1, LA-30, etc.) | \$100.00 | \$15.00 | \$115.00 |
| Chargers (950C, 940C, PTLC-4, etc.) | \$60.00 | \$12.00 | \$72.00 |

Flat Rate Service Fees are effective April 1, 2014 and are subject to change without notice

